

# Hazel Elizabeth Wood, BSc (OT), MBA

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## Profile

Skilled manager and clinician with experience in private and public sector health care. Experienced working with clients of all ages with a variety of clinical conditions, including acquired brain injury, spinal cord injury, orthopaedic, psychiatric and chronic pain conditions. Strong customer focus, emphasizing collaborative relationships and quality service. Proficient in French and English.

## Qualifications

More than thirty years experience as a health clinician with thirteen years experience in the insurance sector. Have worked in both hospital and community settings. Understand the scope of health care and how to access service across the continuum of care ensuring that client needs are met. Provide treatment that is client-centred and responsive.

Internationally Certified in Impairment and Disability Rating by the American Board of Forensic Professionals. Advanced training with Acquired Brain Injury, Rheumatology and Ergonomics (Certified Ergonomic Evaluation Specialist) and Life Care Planning (Certified). Ensure up-to-date credentials through regular continuing education.

Respected health care professional. Have lectured at the University of Toronto, Occupational Therapy Program. Have published articles in peer reviewed journals and presented at local and international conferences.

Ambassador to Bone and Joint Decade International

## Experience

### Rehab Results Inc

#### President, Occupational Therapist

2000 - Present

Rehab Results Inc is a private rehabilitation company that provides consulting services, including Case Management, Life Care Planning, In-Home Functional Assessments / Interventions, Functional Abilities Evaluations, Job Site Assessments / Physical Demands Analysis, Return-to-Work / School Programs, Independent Interdisciplinary Examinations

#### Responsibilities as owner:

- Developed a team of 200+ consultants, including occupational therapists, physical therapists, kinesiologists, psychologists and medical specialists. Provide service to insurance companies, lawyers, WSIB, Veteran's Affairs, banks and other employers. ([www.rehabresults.com](http://www.rehabresults.com)).

## Responsibilities as clinician:

- Assess and treat clients with a variety of conditions, with a specialty interest in acquired brain injury, spinal cord injuries, musculoskeletal, rheumatology, ergonomics, psychiatric disorders and chronic pain disorders
- Work well with all age groups. Have experience with paediatric, adolescent, adult and elderly clients.

## Consultant

2000 – 2011

- International Bone and Joint Decade Canada ([www.bjdcanada.org](http://www.bjdcanada.org); [www.boneandjointdecade.org](http://www.boneandjointdecade.org)). Projects have included partnering with USBJD to provide training workshops for early career investigators; working with orthopaedic surgeons across Canada to reduce wait times for hip and knee surgery; linking efforts of the Musculoskeletal Core Curriculum and the Canadian Osteoporosis Strategies. September 2010 appointed international Ambassador.
- Consulted to The Arthritis Society, the Osteoporosis Society of Canada, the Canadian Lung Association, and the Canadian Digestive Diseases Association. Facilitated the development of the Canadian Arthritis Bill of Rights and Responsibilities [www.arthritis.ca](http://www.arthritis.ca).
- Lectured at the University of Toronto, Department of Rehabilitation Medicine

## Integrated Healthcare Communications Inc. (IHC)

Vice President

1999-2000

IHC provides continuing health education on behalf of major pharmaceutical companies:

- Assumed overall project management responsibility and worked with managers to ensure that customer needs were met

## The Arthritis Society

Regional Director, Consultation & Rehabilitation Service

1993 - 1999

The Arthritis Society (TAS) is a not-for-profit agency, with a mission to find a cure for arthritis and to provide support for those with the disease. TAS focuses on research, client care and support services:

- Supervised and trained a multi-disciplinary team of community-based clinicians, including occupational therapists, physical therapists and social workers.
- Participated in health planning with District Health Councils, CCACs and other providers

## Hospital Experience

1981 – 1991

- Erinoak, Serving Children with Disabilities: Director, Occupational Therapy Service:
  - Clientele served had a variety of conditions including cerebral palsy, spina bifida, congenital abnormalities and acquired brain injuries
- Centenary Hospital: Acting Director of Occupational Therapy:
  - Managed OT services in physical medicine, continuing care and psychiatry
- Sunnybrook Health Sciences Centre: Occupational Therapist:
  - Provided OT services to the adult and adolescent psychiatric units

## Education

MBA	1996 - 1999
University of Toronto, Toronto, Ontario	
BSc (Occupational Therapy)	1975 - 1979
McGill University, Montréal, Québec	

## Certifications

International Certification in Impairment and Disability Rating, American Board of Forensic Professionals	January 2012
Canadian Certified Life Care Planner	June 2011
Ergonomic Evaluation Specialist Certificate (RMA)	June 2002
The Ergonomic Evaluation Certification Program™	October 2000
Certified ARCON Functional Capacity Evaluator	March 2000
The Arthritis Society Certified Training Program	May 1993

## Publications

- Wood H, McGlasson R. Taming the Dragon: Wait Times for Hip and Knee Surgery. Canadian Orthopaedic Association Bulletin #92, p. 16, Spring 2011.
- Wood H, McGlasson R. Bone and Joint Canada – Phase IV Implementation of the National Core Model of Care for Hip and Knee Replacement. Canadian Orthopaedic Association Bulletin #91, p. 14-15, Winter 2010.
- Wood H, McGlasson R, Fantino C. Bone and Joint Canada – Phase IV Underway. Canadian Orthopaedic Association Bulletin #90, p. 17-18, Fall 2010.
- Wood H, McGlasson R, Waddell J, Frank C, Weaver S. Bone and Joint Canada – Phase IV Planning Forum. Canadian Orthopaedic Association Bulletin #89, p. 15-16, Summer 2010.
- Waddell J, Frank C, Wood H, McGlasson R. National Model of Care for Hip & Knee Replacement: Update on Phase IV – Implementation. Canadian Orthopaedic Association Bulletin #88, p. 14-15, Spring 2010.
- Wood H, McGlasson R, Waddell J, Frank C. National Model of Care for Hip and Knee Replacement. Phase IV: Implementation. Canadian Orthopaedic Association Bulletin #85, p. 16-17, Winter 2009.
- Wood H, McGlasson R, Waddell J, Frank C. National Core Model of Care for Hip & Knee Replacement – Toolkit: a “living document”. Canadian Orthopaedic Association Bulletin #84, p. 18, Summer 2009.
- Wood H, McGlasson R. National Core Model of Care for Hip & Knee Replacement – Development of Toolkit. Canadian Orthopaedic Association Bulletin #83, p 14-15, Spring 2009.
- Young Investigator Initiative (YII). Canadian Orthopaedic Association Bulletin #83, Winter 2008.
- National Model of Care for Hip & Knee Knowledge Translation. Canadian Orthopaedic Association Bulletin #82, pg. 10-11, Fall 2008.

- Update from the Bone and Joint Decade. Canadian Orthopaedic Association Bulletin #81, Summer 2008.
- Li L, Coyte PC, Lineker SC, Wood H, Renahan M. Ambulatory care or home-based treatment: an economic evaluation of two physiotherapy delivery options for people with rheumatoid arthritis. *Arthritis Care and Research*, Vol. 13, No.4, August 2000.
- Lineker SC, Wood H (Eds.). *Rheumatoid Arthritis Management Protocol*. The Arthritis Society, Consultation and Rehabilitation Service. Toronto, revised 1999.
- Lineker SC, Wood H. Aids for people with arthritis: Assistive devices benefits. *Shoppers Home Health Care, Clinical Notes Innovative Healthcare Solutions*, Fall 1999.
- Lineker SC, Wood H, Badley EM, Stegne L, Wilkins A. Evaluation of the primary therapist model of service delivery as implemented by The Arthritis Society, Consultation and Rehabilitation Service. Phase I: Therapist survey. ACREU working paper 98-5, 1998.

### Presentations

- Wood, H. Accommodating Workers with Disabilities. Koskie Minsky Workshop: Employment Standards in Accessibility and Human Rights 2013: Your Obligations Demystified, Toronto, Oct. 2013.
- Wood H, Baird, M. HCAI and Out-of-Province Submissions. Ontario Trial Lawyers Association 2012 Law Clerks Conference, Toronto
- Co-facilitator, OBIA and ACMRP Workshop on Catastrophic Impairments, Toronto, April 2012
- Wood H. BJD Canada Update. Young Investigator Initiative, Toronto 2011, Toronto 2010, Toronto 2009, Toronto 2008, Toronto 2007, Vancouver 2006, Toronto 2005
- Waddell J, Frank C, McGlasson R, Wood H. Bone and Joint Canada: Improving National Access to Hip & Knee Surgery. OHA Conference: Health Achieve 2009.
- Wood H. Wait Times for Primary Hip and Knee Replacement Surgery – the Bone and Joint Canada Initiative. Canadian Orthopaedic Association Conference, Whistler, BC, July 2009.
- Wood H, McGlasson R, Waddell J, Frank C. Bone and Joint Canada: Improving Access to Hip & Knee Surgery. Access to Surgery in British Columbia, Vancouver, BC, Jan 2009.
- Wood H, King T. Bone and Joint Canada - Young Investigator Initiative. Canadian Occupational Therapy Association Conference, Ottawa, Ontario, June 2009.
- Wood H, McGlasson R. Bone and Joint Canada – Improving Access to Surgery. Canadian Occupational Therapy Association Conference, Ottawa, Ontario, June 2009.
- Wood H, McGlasson R, Waddell JP, Frank C. Bone and Joint Canada: Improving Access to Hip & Knee Surgery, Access to Surgery in British Columbia ... The Cutting Edge Conference, Vancouver, Jan. 2009. Poster.
- Television interviews relating to the management of arthritis.
- Renton S, Lineker SC, Wood H. Development of a practice protocol for the management of rheumatoid arthritis. Ontario Society of Occupational Therapists, Thunder Bay, February 1999.
- Lineker SC, Wood H. Development of a practice protocol for the management of rheumatoid arthritis. Ontario Physiotherapy Association, Hamilton, March 1999.
- Wood H, Lineker SC, Badley EM, Stegne L. Evaluation of the primary therapist model: phase I. Ontario Physiotherapy Association, Hamilton, March 1999.
- McCormack D, Lineker SC, Wood H. Le développement d'un protocole clinique pour le traitement de l'arthrite rhumatoïde. Sciences de la santé et médecine, Ottawa, May 1999.

- Wood H, Renahan M. Change your practice – expand your reach, World Occupational Therapy Congress, Montréal, May 1998.
- Lineker SC, Wood H, Tobe B. Development of a practice protocol for the management of rheumatoid arthritis. Arthritis Health Professions Association, Toronto, May 1998. *Winner: best special interest abstract.*
- Wood H, Lineker SC. Arthritis care that responds to multi-cultural needs. Canadian Homecare Conference, Montréal, November 1997.

### Professional Affiliations

Alliance of Community Medical and Rehabilitation Providers (ACMRP)  
Canadian Association of Occupational Therapists (CAOT)  
Certified Ergonomic Evaluation Specialist (CEES)  
Canadian Certified Life Care Planner (CCLCP)  
College of Occupational Therapists of Ontario (COTO)  
Ontario Brain Injury Association (OBIA)  
Ontario Society of Occupational Therapists (OSOT)  
World Federation of Occupational Therapists (WFOT)